It Takes a Team to Deliver High Quality Individualized Care
Part Two
Wednesday, August 14, 2013
10:30 – 12:00
Agenda

10:30 a.m. Welcome and Introductions…Cathy Lieblich, Project Director, National Learning Collaborative on Using MDS 3.0 as the Engine for High Quality Individualized Care

10:35 a.m. Introduction to Session and Overview of National Learning Collaborative…Joan Devine, RN, BSN, Director of Performance Improvement, Lutheran Senior Services, Co-Chair, Missouri Coalition for Care Continuum Change (MC5)

10:40 a.m. Relational Coordination and Residents’ Customary Routines to Individualize Care for Better Outcomes…Joan Devine

10:55 a.m. More on Residents’ Customary Routines and Preferences and the First 24 Hours…Peggy Williams, MHA, LSW, Healthcare Management Solutions, LLC and Stakeholder, South Dakota Culture Change Coalition and Darlene Cray, Regional Long-Term Care Ombudsman, State of New Hampshire and Chair, New Hampshire Culture Change Coalition

11:15 a.m. Implementing QI Huddles Among Staff Closest to the Residents…Peggy Brenner, MSN, RN, Regional Director of Nursing – PA; Vicki Dedrick, Director of Quality Performance, ACTS Retirement-Life Communities

Panelists from NLC Incubator Homes: Heather Brock, Director of Nursing, Washington Rehabilitation and Nursing Center, Signature HealthCare, Chipley, FL and Brenda Joliff, RN, Friendsview Retirement Community, Newberg, Oregon.

11:55 a.m. Tools to take the National Learning Collaborative from Incubation to Spread…Barbara Frank, B&F Consulting and Pioneer Network Board Member

12:00 p.m. Session Ends